



farrell healthcare

NEWSLETTER



WINTER EDITION

ISSUE 1
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2024

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MESSAGE FROM THE DIRECTORS

Hello everyone,

Welcome to our First Client Newsletter, Winter Edition! We have created this newsletter to give you an overview of what has been happening over the last 3 months at Farrell Healthcare. This will be something we will be continuing with into 2025 as our business grows and develops.

We started off this quarter by moving into our new home, which will soon be opening as our New Day Centre. We feel its important that local vulnerable people get the opportunity to socialise, are stimulated throughout the day, carrying on their personal interests and hobbies or learning new ones, and having proper home cook meals. We are also planning on offering social and seasonal events.

In the last couple of months we have been focusing on delivering bespoke training to our staff, and we got involved ourselves, with Paul and I delivering Infection Prevention Control Training. We have seen this having positive out-comes within the team and great feedback on all our training sessions.

We both would like to take this opportunity to thank all of you who have recommended Farrell Healthcare which has helped to spread the word about the amazing work that our team does for the local community.

It was wonderful to see so many of you with us alongside our staff at our Christmas Afternoon Tea at the Glendower Hotel. We hope you all have a lovely time, we thoroughly enjoyed your company and helping us eat through the cream cakes!

If you have any suggestions with what you would like to see in future editions of the newsletter please email info@farrellhealthcare.co.uk or call 01253 759613.

Hope you all have a wonderful Christmas and we wish you a Happy New Year!

Lyndsey & Paul

STAFF NEWS



UPCOMING BIRTHDAYS

Birthdays in January: Tony 11th, Audray 20th, Mike 22nd, Jayne Louise 27th

Birthdays in February: Tina 18th

Birthdays in March: Nicole 25th



NEW STAFF

We welcomed two brand new members of staff in December. Ben is our new Senior Carer and Diane is joining our fantastic team of healthcare assistants. Both Ben and Diane bring a wealth of experience to the team and are passionate about delivering person centred care. Welcome to the Farrell Family Ben and Diane!



SPECIAL MENTION

Audray and Amanda have been voted Carers of the Quarter, congratulations both, very well deserved! Thank you all of you and your families who voted. Staff have been collecting requested items for our Chosen Charity, The Women's Refuge. Thank you Sam, our Senior Carer, who kindly arranged this.



MOVING ON

Rachel has sadly left us this month, she has gone back into children's services and we wish her all the best.

Our Business Development Manager, Ben, is leaving us as he takes the next steps in his career in the new year. Thank you all your hard work, you will be missed!

BUSINESS NEWS



WINTER UPDATE

We had another fantastic Christmas Party this year we all had a brilliant time out in Blackpool letting our hair down! We have been delivering Infection Prevention and Documentation training over the last 2 months to help with our staffs continuous professional development.



DAY CENTRE

We are planning on announcing our date of opening early in the New Year, we are super excited for you all to come and see all the hard work that has been put into getting the Day Centre ready. We will be in contact with anybody who has expressed interest previously, of give us a call if you would like to know more.



AWARDS/EVENTS

We are proud to announce that we recently were shortlisted and were awarded 3rd Place in the Dedicated Employer Category at the Training Works Apprenticeship Awards 2024. This award is a testament to all the hard work from our team to support our apprentices, well done everyone!



FEEDBACK

We would love to hear your feedback please leave a review on [homecare.co.uk](https://www.homecare.co.uk) by clicking [HERE](#).

ACTIVITY



Christmas Word Search

U W P U F O R I U I F I T I L O C J
W R K N S R A Q D S N O W M A N H B
W P A W N N O F H F S C A I V E R G
G Z S L B B O S P C I X E S Z S I V
S S H O R C A W T S E L C T J V S B
Y A A X C I K S F J D M H L H O T E
R O C N R Y F Y D L U I U E V V M G
N T E N T A H X J H A S O T D O A G
C H I Z J A H D Z I Q K D O Z Z S N
F X P U Y P L X D G X J E E E H J O
W L A N J Y D B R K N J Q R C H U G
G T N N H E B A R P O P F L R Q R C

Find the following words in the puzzle.

Words are hidden → ↓ and ↘ .

CHRISTMAS
EGGNOG
FROST

MISTLETOE
SANTA
SNOWFLAKE

SNOWMAN

